

PORT-A-COOL WARRANTY CLAIM FORM

Port-a-cool product claims are covered as per the PORT-A-COOL LLC warranty conditions. Portable Cooling Solutions Australia is a distributor for Port-a-cool products and all warranty claims decisions are decided by Port-a-cool LLC USA. Port a Cool Units are covered by Port a Cool LLC's Parts Only Warranty and is based on the units being returned to point of purchase and/or Portable Cooling Solutions Australia (PCSA) Workshop. There is also a 2 years manufacturer's warranty on the High Performance Variable Speed Motors. Any parts changed during the warranty period are covered until the end of the original warranty period. If any new parts fail outside this time period it is at the discretion of PCSA as to replacement.

Name			
Company			
Address			
		STATE	POSTCODE
Phone	WORK	MOBILE	
Email			
Unit model			
Serial			
Date of purchase			
Faulty part/issue			
Comments			

Please advise us if there are any special delivery details for prompt delivery of spare parts.

PARTS RETURN DETAILS

Portable Cooling Solutions Australia
U2 26 Lancaster Rd
Wangara WA 6065

Please insert faulty component barcode sticker or photo of the defective part below:

For any further assistance please contact our office on 08 94080801